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### **New Communications Features on HOC's Online Landlord Portal**

Dear Partner:

Thank you for your continued participation in the Housing Choice Voucher (HCV) program. In order to better serve you, HOC is pleased to announce the launch of new features to the HOC Landlord Portal.

Starting June 3, 2019, communications from HOC about your property and participation in the HCV program will begin to migrate to our online portal! HOC will start transitioning notifications related to HQS Inspections and will soon add all HCV program communications to one easy self-service portal to improve communication and tracking.

Beginning June 3<sup>rd</sup>, you will receive email notifications for new inspections related documents from HOC become available. Simply log into your landlord portal profile at <http://www.hocmcrc.org/montgomery-county-hoc/> to access all communications, including:

- Notices for scheduled inspections
- Notices for passed and failed inspections
- Notice for placing units in abatement
- Inspection results

Landlords can view all documents on our secure portal and reach our offices by email for the following inquiries:

- Client Services Division at [HQSinspection@hocmc.org](mailto:HQSinspection@hocmc.org) for questions about unit inspections

Landlords without a portal account can register online using their assigned registration code below and the attached step-by-step registration guide.

Registration Code: <<YARDI VENDOR CODE>>

To learn more about the portal, visit our website at [www.hocmc.org](http://www.hocmc.org). For questions about registration and assistance with your account, please contact HOC's Call Center at (240) 627-9400 or email [help@hocmc.org](mailto:help@hocmc.org).

[www.hocmc.org](http://www.hocmc.org)