

ONLINE RENT PAYMENTS

Residents living in HOC managed units, who pay their rent directly to HOC, now have two more options available to them when making their monthly rental payment: online or by telephone. Residents paying online will go to <http://www.hocmc.org>, click on the **link** on the home page and follow the instructions. Residents paying by telephone will follow an automated menu to pay. There will be no charge for these services.

When paying online, residents are able to pay from their checking or savings account, or use a debit card. Residents have the option of making a one-time payment or enrolling by setting up an account. Residents who enroll will have more options available. They will be able to set up recurring payments, review their account history and receive payment confirmation by e-mail.

When paying by telephone, residents are able to make payments from anywhere in the United States with a touch tone telephone. Residents are only able to use their checking account when using this service. At the completion of the call, residents will receive a confirmation number for their payment.

All rental policies remain in effect. As always, rent payments are due on the 1st of each month. After the 10th of each month, additional fees will apply.

For assistance, comments or questions, residents can contact Resident Accounting by phone at (240) 249-8965 or via e-mail: pay.express@hocmc.org.

NOTE:

- 1) **Residents scheduled for eviction should contact Resident Accounting at (240) 249-8965 for instructions before making a payment online or by phone.**
- 2) This service is available only to those who pay their rent directly to HOC. Therefore, it is not available to most HCV participants.

PAY YOUR RENT BY TELEPHONE

In addition to the online rent payment option, HOC is offering residents living in HOC managed units the option to pay their rent over the telephone. To pay rent by phone, you will need:

- Your tenant number
- Your lease number
- The routing number for your bank
- Your checking account number

Once your payment has been accepted, you will receive a confirmation number.

All rental policies remain in effect. As always, rent payments are due on the 1st of each month. After the 10th of each month, additional fees will apply.

To pay your rent over the phone, call 1-866-804-2894.

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